

Venetian Isle, Inc.
4000 Gulf Shore Blvd.
Naples, FL 34103
239-571-2071

October 1, 2013

Prospective Clients,

I'd like to take a moment to acknowledge the craftsmanship and professionalism that Hein Brothers Painting & Restoration has exhibited during the restoration, waterproofing, and painting of the bayside of our property, which rests on 225 pilings overlooking Venetian Bay.

Managing a three-sided, water access only, property provides intricate challenges unlike most properties when it comes to maintenance of the property.

Throughout the specification and bidding process, Hein Brothers Painting & Restoration worked collaboratively with me to identify the individual and specific needs our property held, in addition to educating us on the procedural process of our buildings' restoration.

While the property holds spectacular beauty, being housed on the bay creates harsher than normal conditions that, over time, have a less than desired effect on our property. With that being stated, our property needed concrete, stucco, and wood restoration, wet glazing and the sealant of windows, soffit vent replacement, tile removal and deck waterproofing, hurricane shutter removal along with a cypress pergola designed and installed on the penthouse level, prior to the finishing touches of the painting.

Although the scope of work was challenging in itself, it was magnified due to the water access only areas of our property. In order to complete this project Hein Brothers Painting & Restoration orchestrated the mobilization and securing of their barges in our inlet, and then the mobilization and securing of their aerial lifts onto the barges. Using a push-boat they mobilized the lift-barge work platform efficiently around the property to complete the project. I was quite impressed.

Hein Brothers Painting & Restoration was qualified to complete our project as they are a state certified General Contractor; however, Hein Brothers went above and beyond as they assigned a full-time foreman and superintendent to our project to handle daily operations along with possible, unforeseen circumstances that may have arose, in a timely manner. The entire crew was not only knowledgeable, but courteous and mannerly with myself as well as the homeowners. While the crew was highly productive, they never sacrificed safety. The foreman kept me informed on an ongoing basis with daily, progress reports.

In the future, when our property is in need of restoration, I will call Hein Brothers Painting & Restoration as the company demonstrated professionalism, quality craftsmanship, and an overall knowledge base in the handling of a project that posed unique challenges as they restored our building to its original, like-new beauty.

And so, with that being stated, I highly recommend Hein Brothers Painting & Restoration for any/all painting and/or restoration projects as they displayed the experience and knowledge necessary to run and complete such an ornate project. I look forward to working with them on future projects.

Sincerely,



Don Fairman
Manager
Venetian Isles