



June 05, 2013

Mr. Vic Hein  
Hein Brothers, LLC  
5550 Division Drive,  
Fort Myers, FL 33905

Dear Vic,

I wanted to take this opportunity to thank you for your work on the high rises I manage at Naples Cay.

Two years ago you completed the Waterproofing, Exterior Painting, and Electrostatic Painting of the balcony rails at The Club at Naples Cay.

The quality of work performed was all the reference the owners in the Beach House and Westshore buildings needed to hire you to do the waterproofing, exterior painting, and electrostatic painting of the balcony rails in their buildings as well.

Every job has been completed very successfully. Your crews are polite and work diligently to accommodate all the owners. The owners consistently comment on the cleanliness, efficiency and quality of your crews.

Quality work is hard to find these days. I spend a great deal of my time having to supervise contractors to be certain they complete the job as proposed. It's gratifying to let you know that I have never had a quality control issue working with you.

Please do not hesitate to give my name as a reference.

Thanks again and keep up the good work.

Sincerely,

A handwritten signature in blue ink that reads "B.C." with a stylized flourish.

Brett Cohan  
Property Manager